

**IN THE ABSTRACT**

Please delete the Abstract of the invention and replace with the following:

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**ABSTRACT**

AI: A question management system for an expert advice web site maintains a database of experts in different subject matter categories. Ranking scores associated with each expert are continually updated based on the timeliness of answers provided by the experts and answer rating feedback received from the question poser. According to another aspect of the invention, method and computer readable medium is disclosed for carrying out the above method.

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